

## WELCOME BACK!

### Restarting the Parks, Recreation & Culture Department

On September 8<sup>th</sup>, 2020 the facility reopened in a phased approach. We are currently in a phase that includes the reopening of the preschool, fitness and aquatic centre facilities. Programming activities and room bookings were introduced into the facility in October. We ask that all patrons read, understand, follow and respect the guidelines we have put in place for the health and safety of everyone.

#### ACCESSING OUR FACILITIES

***Please note that the you will no longer be able to enter the building using the 4<sup>th</sup> street entrance. Entrance into the building will be restricted to the entrance on Campbell Avenue (Riverside Entrance Doors).***

Due to a change in our occupancy loads, we are encouraging everyone to use our online registration and reservation site through ACTIVEnet. We kindly request that only those accessing our facility amenities, or those attending a meeting or program activity come to the centre. This will help ensure proper physical distancing can be achieved given our new occupancy requirements.

New safety protocols are in place including the introduction of a new online booking system for the aquatic and fitness centres so our members can be assured that even during peak times, the number of guests in our facility will be monitored and capped so proper physical distancing can occur.

Instructions on how to reserve the [fitness](#) and [lap lane swims](#) can be found on our website ([www.revelstoke.ca](http://www.revelstoke.ca)). In order to access these facilities, you will require a valid membership with us. **Drop ins are not permitted at this time.** Bookings cannot be made more than 1 day in advance.

#### EXISTING AQUATIC CENTRE PASSHOLDERS

All valid passholders have had their memberships suspended from March 16<sup>th</sup>, 2020 to September 7<sup>th</sup>, 2020.

Please note that you will be able to use the online registration system for the fitness centre, lane swims, aquafit, restorative swim, parent & tot program and water running & rehab.

You will need to call or drop in to register for the Senior Swim. There is currently no online reservation for that program.

## AQUATIC CENTRE PROTOCOLS

- ⇒ **Patrons are asked to come to the pool wearing their swimwear and carrying minimal belongings with them.**
- ⇒ Facemasks should not be worn in the pool – it is a suffocation and drowning hazard.
- ⇒ The spectator seating area has been closed.
- ⇒ There will be one-way traffic flow when entering the facility. Entry onto the pool deck will be through the viewing area. You will exit through change rooms. Please follow facility signage.
- ⇒ **Lockers will be closed at this time.** There will be plastic containers in a designated area along the pool deck for you to store your belongings. Containers will be sanitized after each use.
- ⇒ The family changerooms will be open for showers before entry to the pool.
- ⇒ The slide, diving board, rock wall, sauna, steam room and hot tub will remain closed until further notice.
- ⇒ At this time, the aquatic centre will only be open for structured swimming programs (i.e. Lap Swim, Restorative / River Walking Programs, Aquafit, Senior's swim, Parent & Tot Swim and Water Running & Rehab). Online registration will be required for all programs except Senior's Swims. Seniors can reserve a spot for the senior's swim by calling the front desk at 250-837-9351 ext. 3 or by visiting the front desk. However, please note that the capacity for each of the pools has been reduced and we may not be able to allow you to enter the pool. To avoid disappointment, pre-registration is encouraged.
- ⇒ When a pool spot is selected and reserved, the patron must remain in that pool and not switch to the other pool because of strict occupancy loads and physical distancing.
- ⇒ Main pool capacity is 24 (12 people during public lap swim) and the Leisure pool capacity is 15 people (this includes 4 people in the lazy river).
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## FITNESS CENTRE PROTOCOLS

- ⇒ Maximum capacity in the fitness centre is 4 people.
- ⇒ Bookings online will be in 1-hour increments; **however, workout times will be allocated to 45 minutes to allow for crossover between booking times** and reduce interaction between those entering and leaving the facility.
- ⇒ **Users are expected to wipe down equipment before and after use.**
- ⇒ Patrons will only be able to access the fitness centre if they have made a reservation. Prior to accessing the fitness centre, they will be required to scan their membership card.
- ⇒ **Patrons are asked to come to the gym wearing their workout gear and carrying minimal belongings with them.**
- ⇒ Lockers are not available at this time and the pool change rooms will be closed to gym patrons for the time being (Showers will not be available).
- ⇒ The drinking fountain has been disabled. Touchless water bottle fill station will be available in the lobby. Please bring a water bottle with you.

## MEMBERSHIP SALES

Given the uncertainty around COVID19, membership sales at this time will be limited to monthly memberships and punch cards only.

## OCCUPANCY LIMITS

Occupancy limits for common areas and meeting rooms have been established so that physical distancing requirements can be maintained in those areas. These limits have been posted throughout the facility.

Lobby area	10 persons
Library Washrooms	3 persons
Fitness Room	4 persons
Dance Studio	6 persons
MacPherson Room	15 persons
Boulder Room	5 persons
Multi-purpose Rooms	Dependent on set-up. Maximum permitted is 50 persons
MP 1 Section	18 classroom style / 35 theatre style
MP 2 Section	30 classroom style / 50 theatre style
MP 3 Section	50 classroom style / 50 theatre style
Commercial Kitchen	5 persons

## ADDITIONAL CHANGES THROUGHOUT THE FACILITY

- ⇒ Lobby furniture and magazines / books have been removed. Water fountain has been disabled. Touchless water bottle fill station is available in lobby area. Please bring a water bottle with you.
- ⇒ Towel rental program has been suspended until further notice.
- ⇒ Touchless taps and soap dispensers have been installed in most of our washrooms.
- ⇒ A plexiglass barrier has been installed around the front desk to eliminate direct contact with the public.
- ⇒ Physical distancing stickers have been installed throughout the building and office area to remind employees and patrons to practice physical distancing.
- ⇒ Communal pathways have been converted to directional pathways to reduce personal interactions.
- ⇒ Signage has been installed directing one-way traffic flow, and where two-way traffic is necessary, to yield to oncoming traffic.
- ⇒ Parts of the facility will be closed to the public and we ask that patrons respect all signs.
- ⇒ Stanchions and panel and post barriers will be used to guide visitors to accessible areas.

As the situation continues to evolve, we will continue to adjust our protocols. To review the full department safety plan, user protocols, FAQ's and more, please visit our Department COVID-19 page <http://revelstoke.ca/1841/COVID-19>.

Our team is excited to Welcome you back! We look forward to seeing you soon.

**City of Revelstoke**

**Parks, Recreation & Culture Department**

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